

COVID-19 AUDIENCE PROTOCOLS

(as of October 12, 2021)

We are delighted to welcome you back to Theatre Aquarius! The safety of our audiences, artists, volunteers and staff is our top priority. We are implementing a number of new measures required by the Province of Ontario as part of our reopening plan.

We want your experience to be safe and comfortable. Please note that all Theatre Aquarius staff and volunteers are fully vaccinated. Protecting each other from COVID-19 is everyone's responsibility. We thank you in advance for your cooperation.

YOUR SAFETY IS OUR PRIMARY CONCERN



PROOF OF VACCINATION

In conjunction with the Provincial mandate for theatres and many other public gathering places, all Theatre Aquarius patrons, staff, and artists will need to provide proof of being fully vaccinated against the COVID-19 virus, with the final dose having been received at least 14 days prior to entry. Documentation can be displayed on a mobile device or printed.



METHODS OF PROOF

Current methods of acceptable "proof" are:

1. A physical or electronic copy of an Ontario Vaccination Receipt indicating a completed series of a COVID-19 vaccine.
2. ID that shows the individual's name and date of birth, matching the vaccination receipt, will also be required.

Patrons unable to provide this documentation will not be permitted to enter.

Need your covid-19 proof of vaccination? Please visit www.covid-19.ontariohealth.ca to download your Vaccine Receipts.



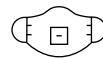
CHILDREN UNDER 12

Children under 12, who are accompanied by an adult who meets the above vaccination requirements, will be allowed entry in accordance with the prevailing medical guidance at the time of the performance.



MEDICAL EXEMPTIONS

Patrons with valid medical restrictions must supply a note from a healthcare provider. They must also take a COVID-19 test from a healthcare provider within 48 hours prior to the event and provide proof of negative result prior to entering the venue.



MASKS

All visitors and staff are required to wear a mask that fully covers the nose, mouth and chin at all times during their visit to the theatre, including during the performance. Masks should fit snugly against the face without gaps; cloth masks should have at least two layers of fabric. Neck gaiters and bandanas are not permitted.

Please bring your mask with you.



PHYSICAL DISTANCING

Patrons must keep at least 2 metres apart from other patrons throughout their visit to the theatre.



50% SEATING CAPACITY

The 2021/2022 Season will open with 50% seating capacity. Each performance lasts approximately 90 minutes without an intermission.



LINEUPS

Due to additional documents that will need to be checked upon arrival to the theatre, you may experience delays and/or lineups at ticket scanning. It is recommended that you have all necessary documentation available at the point of entry.



SANITIZATION STATIONS

We ask that you use the hand sanitizer provided as you enter the theatre. Sanitizer can also be found at designated points in the lobby and washrooms.



CLEANING

Enhanced cleaning measures will be carried out before, during and after each performance.



VENTILATION

Our mechanical ventilation systems introduce fresh air every 15 minutes.



CONTACTLESS TICKETS

Choosing e-tickets as your method of delivery for your tickets will enable you to have contactless entry. Simply present your e-tickets on your mobile device when entering the theatre. You can also print your e-tickets at home.



FLEXIBILITY

If you, or any member of your party, are in quarantine or isolation, have come in contact with someone with COVID-19, are experiencing any symptoms of COVID-19, or have tested positive for COVID-19, please do not come to the theatre. We are offering flexible ticket options. Please call the Box Office at (905) 522-7529 or email boxoffice@theatreaquarius.org.



CONTACT TRACING

For contact tracing purposes, the ticket purchaser will be considered the primary contact for any guests and will be expected to have contact info for each member of their party.



UPDATES TO PROTOCOLS

As government guidance is rapidly evolving, our protocols will likewise be amended and updated as necessary.



QUESTIONS?

For questions regarding COVID-19 vaccination requirements or to comment on your experience, please email boxoffice@theatreaquarius.org or call (905) 522-7529. We are here to help!